# Redefining Safety Service Patrols into a Safe and Smart Communication Platform

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# Changing Times

# Emergency Response and Safety Service Patrols 30 Years

# Traffic Management is Evolving

- Assisting stranded motorist
- Weather-related Issues
- Speeding
- Crashes
- Road Rage incidents
- Stunt Bikes/Racing
- Shootings
- Suicidal Individuals/Impaired Drivers
- Civil Unrest/Protesters

# What has changed in Safety Service Patrols

Tools

Truck / Service Vehicles

Uniforms

Radios

Lighting

**Customer Interaction**

**Operational Guidelines**

# Technology in Safety Service Patrols

Proximity Support
Site Security
Communications
Support Systems
Operator Safety
Traffic Management
Vehicle Analytics

Vehicle Status | Health

Fuel Economy Monitoring

Fault Alert Monitoring

Vehicle Performance

# Vehicle Analytics

*Technologies that monitor both real-time and historical information collected on individual service vehicles used in evaluating current and long-term asset performance.*

# Proximity Support

*Systems used in providing operators information about the immediate area surrounding a service vehicle, includes distance to nearby objects both stationary and moving as well as less observable safety impacts.*

**Perimeter Visibility**

**Space Intrusion**

**Environmental Sensors**

**On-board Apps**

# Traffic Management

*Systems designed to facilitate efficient and urgent management of traffic and the flow of emergency vehicles around areas of need, while also supporting methods for the expedited removal of obstructions that can be hazardous to the public*

**Traffic Diversion and Routing**

**Rapid Lane Management**

**Short-Term Management**

**Long-Term Management**

**Obstruction Removal**

# Communications

*Technologies used to move voice, data, and visual information more effectively between the field operators, vehicles, central operations, and the public.*

**Phones**

**Asset/Resource Location**

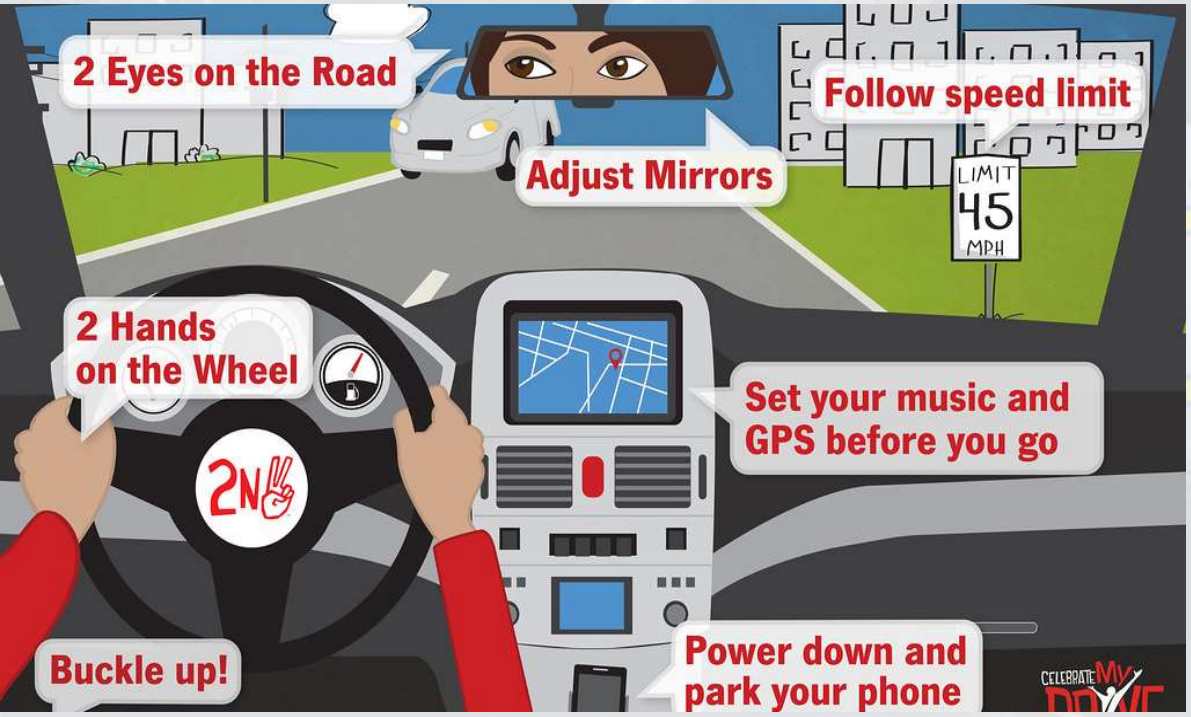
**Vehicle to Vehicle Systems**

**Advanced Radio Systems**

**Mobile Data Platforms**

# Driver Safety

*Technologies used to protect the health and safety of an operator as they perform Emergency Response duties*



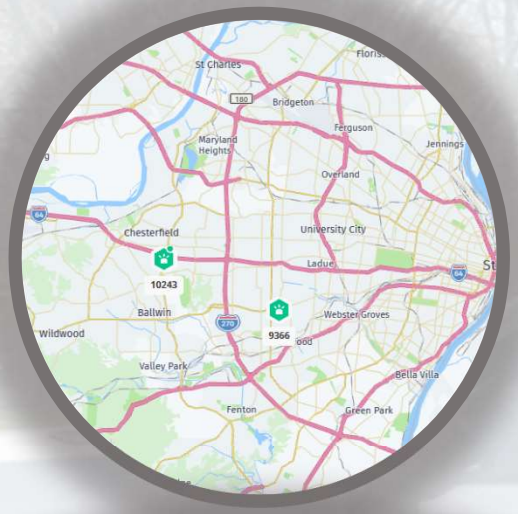

**In-vehicle Systems**

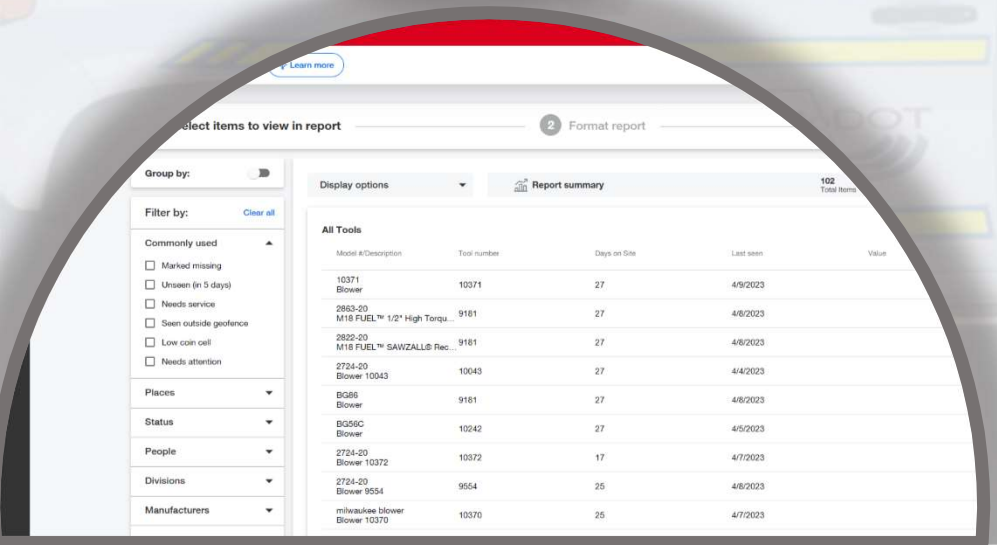
**Excessive Speed**

**Driver Behaviors**

**Seatbelt Monitoring**

**Emergency Panic Alarms**




Tools | Subsystem

Compressor

Power Systems

Tablet And Software Systems

# Service Support Systems

*Tools and technologies that are independent from the Emergency Response vehicle but are used by operators to administer support to motorists, safety professionals, or additional team members*

Imaging Systems

Obstruction Removal

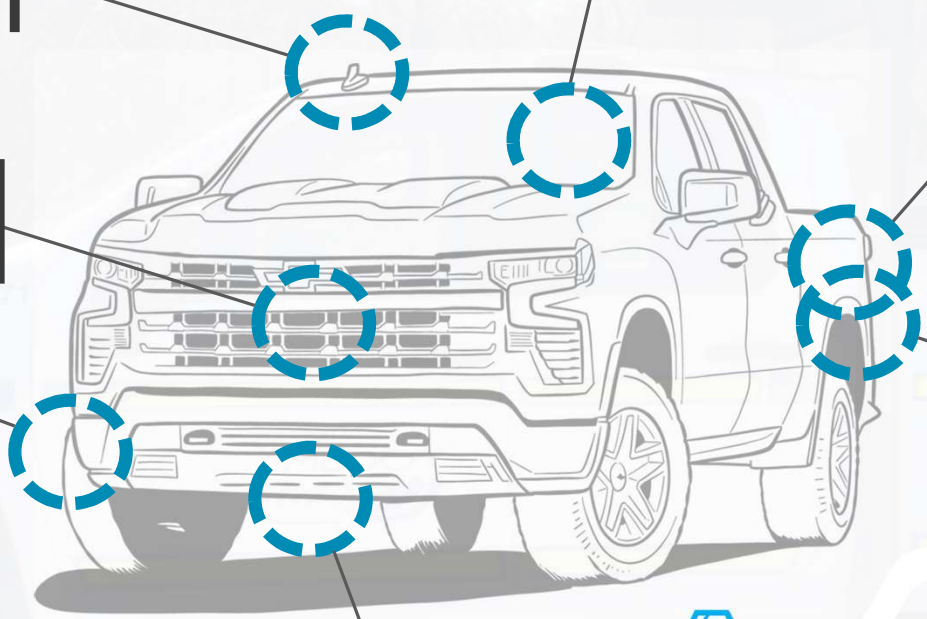
Tools

Vehicle Protection

# Site Security

*Systems use to secure a incident or emergency scene allowing for safer response operations*

# Intelligent Response Vehicle



**Communications**
Emergency Vehicle Alert System | **Haas - Stellantis**

**Driver Safety**
Biometric Radios Monitoring Operator Status | **Wireless Pacific**

**Vehicle Analytics**
Vehicle Performance and Preventative Maint.| **GeoTAB**

**Support Systems**
Inventory Bluetooth Tracking System | **Milwaukee - One-Key**

**Proximity Support**
Wireless Radar Blind Spot Detection Systems | **Fleet Safe - Sensestat**

**Traffic Management**
Synchronized Traffic / Safety Lighting | **bluePRINT**

**Site Security**
Suspended Particulates Sensor | **AirBeam**

# Conclusion

Establish Framework for integration

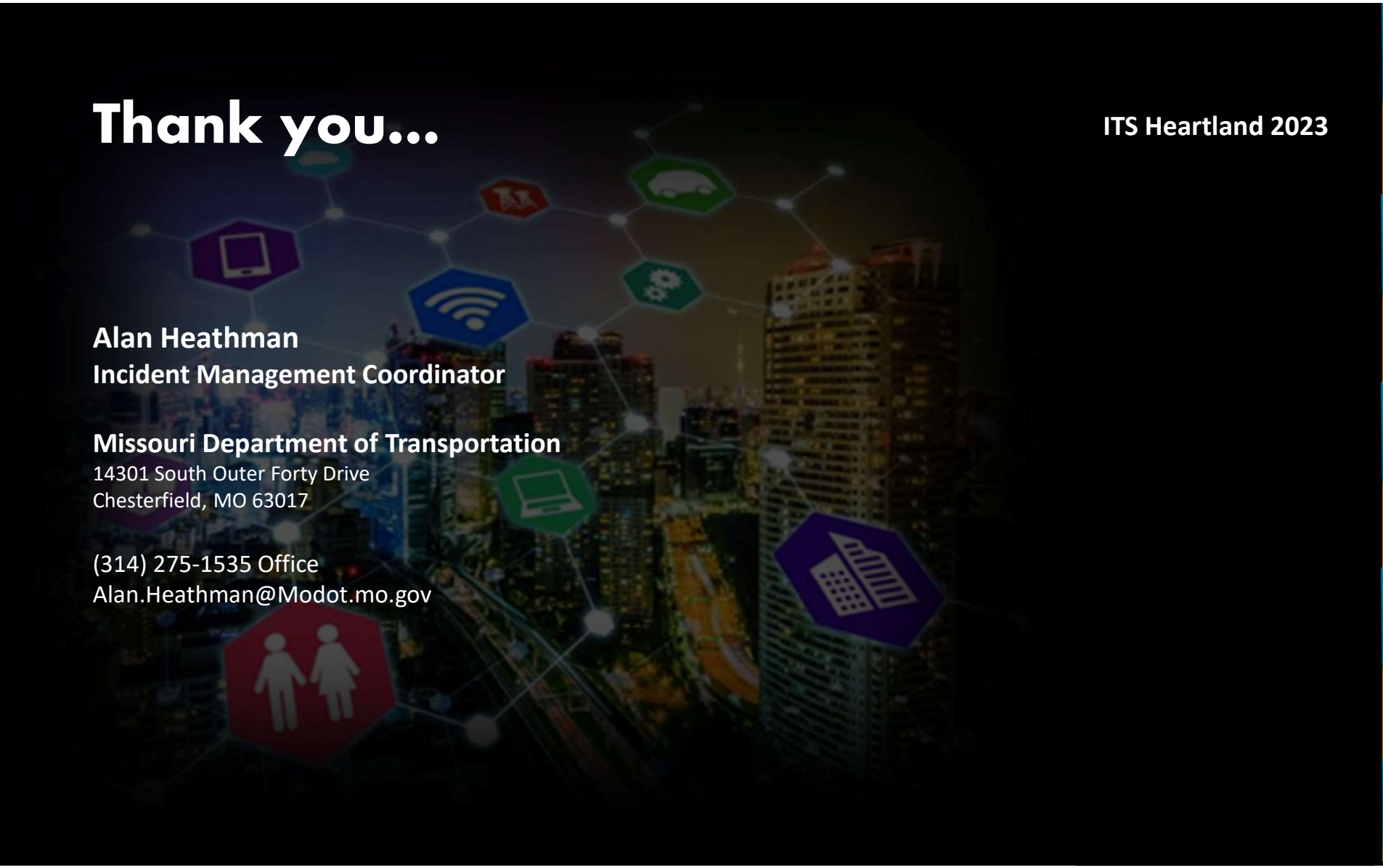
Need to understand the impact Technologies have on programs

Ensure investments are better deployed as part of integration

Approach tech through a Holistic View

# Thank you...





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